

**Beginning in May 2017, the City of Perry will discontinue doing repair work on natural gas appliances & piping. The City of Perry will continue to respond to natural gas leaks and will light pilots when no repairs are required.**

**For more information you can visit the City's website at [www.cityofperry.net](http://www.cityofperry.net) or call (850)584-7940 ext. 3.**

### **Lighting Pilots**

- \* The City will clean out the burner and pilot assembly with a brush and/or a blower
- \* Will clean and check thermocouple

This would apply to most space heaters, upright wall heaters and water heaters. Some stoves and furnaces will be included as well but not all due to electronic ignition that is found on most newer appliances.

### **Repairs**

- \* Heaters and furnaces can be repaired by most licensed Heating & Air Companies.
- \* Other appliances can be repaired in some cases by licensed plumbers or by a qualified appliance technician most often sent by place of purchase.

### **Piping and Appliance installation**

- \* New gas customers that qualify under the City's incentive program will be able to have their gas lines run and appliances hooked up by a licensed contractor at the City's expense.
- \* All other existing customers or non-qualifying new customers must have their piping and appliances installed at their expense by a licensed contractor.

### **Gas Leaks**

- \* The City will respond to all gas leak complaints free of charge. If the City responds to a gas leak call and finds the complaint to be something other than a gas leak or smell complaint the customer shall be charged
- \* The City shall determine the most appropriate valve to stop the leak on a customer's piping and turn it off
- \* The Customer will be responsible for having a licensed individual repair their piping.
- \* The City will insure on all gas leak calls that there are no leaks on City piping which would include mains, service lines and meter sets.